

Electronic Acknowledgement Receipt

EFS ID:	9520838
Application Number:	10735470
International Application Number:	
Confirmation Number:	4313
Title of Invention:	Method and apparatus for providing integrated customer care and work-flow management
First Named Inventor/Applicant Name:	Anand R. Kumar
Customer Number:	27128
Filer:	Mark E. Stallion/Jennifer Birmingham
Filer Authorized By:	Mark E. Stallion
Attorney Docket Number:	717841.4
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Letter Requesting Interview with Examiner	FebExaminerInterviewRequest.pdf	611028 a039a5e21c542db4471f5aa9cdd3ef6dea3366e7	no	1

Warnings:

Information:

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.